Basic wheelchair maintenance training for manual and power wheelchair users

Maria Toro, MS^{1,2}
Jessica Pedersen, MBA, OTR/L³
Mary Shea, OT, ATP⁴
Jonathan Pearlman, PhD^{1,2}

- ¹ Human Engineering Research Laboratories
- ² Department of Rehabilitation Science and Technology, University of Pittsburgh
- ³ Rehabilitation Institute of Chicago
- ⁴ Kessler Institute for Rehabilitation





You will be able to recognize the importance of maintenance and recommended inspection and action items.







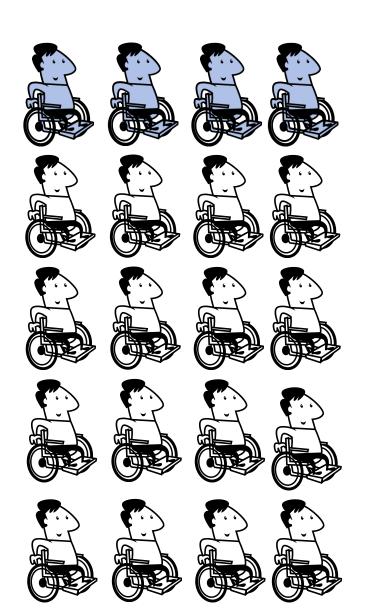


A wheelchair is the most enabling technology but may negatively impact a person's life if it does not enable him/ her to participate fully.

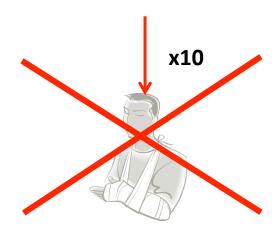


3.6 million 273,000 SCI

Injuries occur more frequently when wheelchairs are not maintained or repaired.

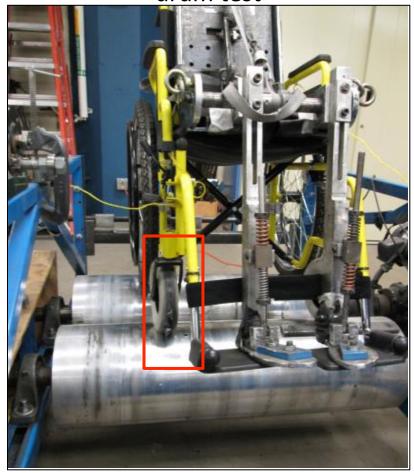




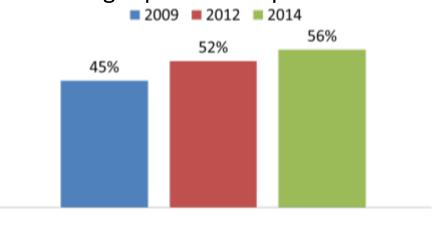


Wheelchair durability found lower than required in laboratory settings and repairs needed increased in the community.

ANSI/RESNA wheelchair doubledrum test

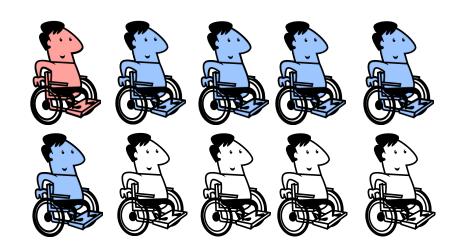


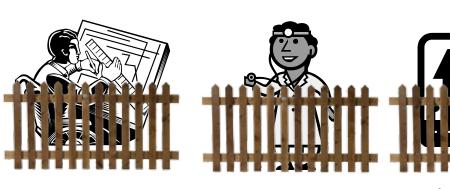
Percentage of wheelchair users reporting needing repairs in the past 6 months

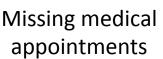




Wheelchairs needing repairs has been reported as a cause of adverse consequences for wheelchair users.









Being stranded



Missing work

Wheelchair check-ups are likely to reduce adverse events related to wheelchair breakdowns.

Cleaning caster axles



Patching a flat tire



Tightening loose bolts



Listening to motor noises



All wheelchairs require periodic maintenance to operate properly

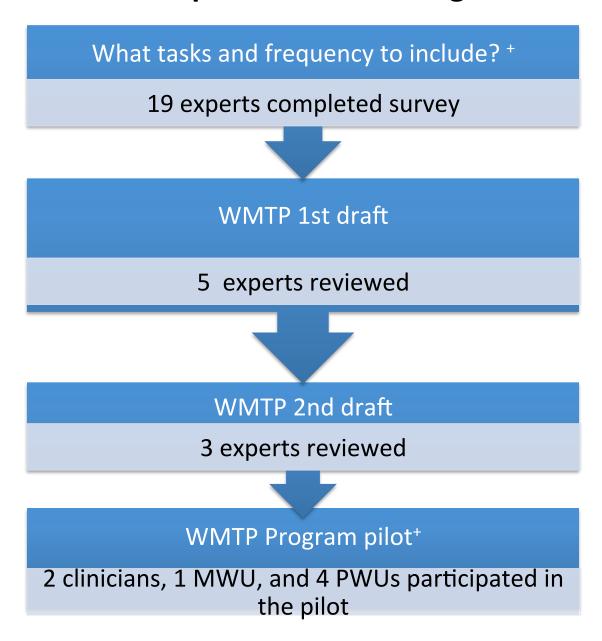
Scarce of wheelchair maintenance is likely related to the lack of wheelchair training provided to individuals with SCI.





The Wheelchair Maintenance Training Program (WMTP) was based on existing materials and experts review through an iterative

process.



Training programs train clinicians who then train wheelchair users in a group setting.



6-hour training course





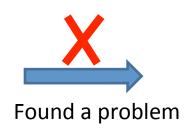


2 two-hour group training sessions

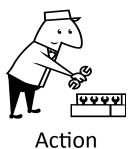
Inspection and action items are included in the maintenance schedule.













Action

The WMTP for clinicians includes rationale, hands-on maintenance practice, and overview of materials to train users.

| Time | Activity | | |
|----------|--|--|--|
| 10:00 AM | Introduction | | |
| 10:05 AM | Objectives and relevance | | |
| 10:15 AM | Manual wheelchair maintenance video | | |
| 10:30 AM | Manual wheelchair maintenance hands-on | | |
| 12:30 PM | Lunch | | |
| 1:15 PM | Power wheelchair maintenance video | | |
| 1:30 PM | Power wheelchair maintenance hands-on | | |
| 2:40 PM | Training materials overview | | |
| 3:40 PM | Discussion and summary | | |
| 4:00 PM | Adjournment | | |

The WMTP for clinicians includes rationale, hands-on maintenance practice, and overview of materials to train users.

| Time | Activity | | | |
|----------|--|--|--|--|
| 10:00 AM | Introduction | | | |
| 10:05 AM | Objectives and relevance | | | |
| 10:15 AM | Manual wheelchair maintenance video | | | |
| 10:30 AM | Manual wheelchair maintenance hands-on | | | |
| 12:30 PM | Lunch | | | |
| 1:15 PM | Power wheelchair maintenance video | | | |
| 1:30 PM | Power wheelchair maintenance hands-on | | | |
| 2:40 PM | Training materials overview | | | |
| 3:40 PM | Discussion and summary | | | |
| 4:00 PM | Adjournment | | | |

The WMTP for clinicians includes rationale, hands-on maintenance practice, and overview of materials to train users.

| Time | Activity | | | |
|----------|--|--|--|--|
| 10:00 AM | Introduction | | | |
| 10:05 AM | Objectives and relevance | | | |
| 10:15 AM | Manual wheelchair maintenance video | | | |
| 10:30 AM | Manual wheelchair maintenance hands-on | | | |
| 12:30 PM | Lunch | | | |
| 1:15 PM | Power wheelchair maintenance video | | | |
| 1:30 PM | Power wheelchair maintenance hands-on | | | |
| 2:40 PM | Training materials overview | | | |
| 3:40 PM | Discussion and summary | | | |
| 4:00 PM | Adjournment | | | |

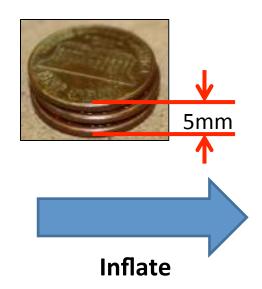
The first session is mainly focused on maintenance tasks demonstrations.

| Day | Duration (minutes) | Time | Activity |
|-----|--------------------|------|--|
| | 5 | | Introduction |
| | 15 | | Objectives and relevance |
| 1 | 5 | | How to take care of a wheelchair at home DVD |
| | 60 | | Caring for a wheelchair at home |
| | 5 | | Summary |
| 2 | 90 | | Hands-on wheelchair maintenance activity |
| | 20 | | Summary and discussion |
| | 5 | | Adjournment |

Improperly inflated tires wear quickly and make a wheelchair difficult to maneuver and propel.



Tire depresses more than 5mm





Types of valves



Presta



Schrader



...



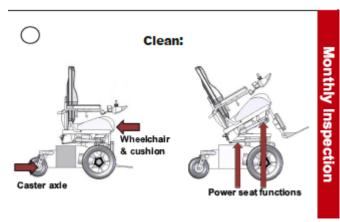
Inflate to recommended pressure

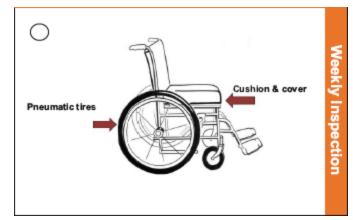
The second session is mostly hands-on practice and discussion.

| Day | Duration (minutes) | Time | Activity |
|-----|--------------------|------|--|
| 1 | 5 | | Introduction |
| | 15 | | Objectives and relevance |
| | 5 | | How to take care of a wheelchair at home DVD |
| | 60 | | Caring for a wheelchair at home |
| | 5 | | Summary |
| 2 | 90 | | Hands-on wheelchair maintenance activity |
| | 20 | | Summary and discussion |
| | 5 | | Adjournment |

Maintenance cards, a toolkit, and reminders are take-home resources.

Maintenance cards

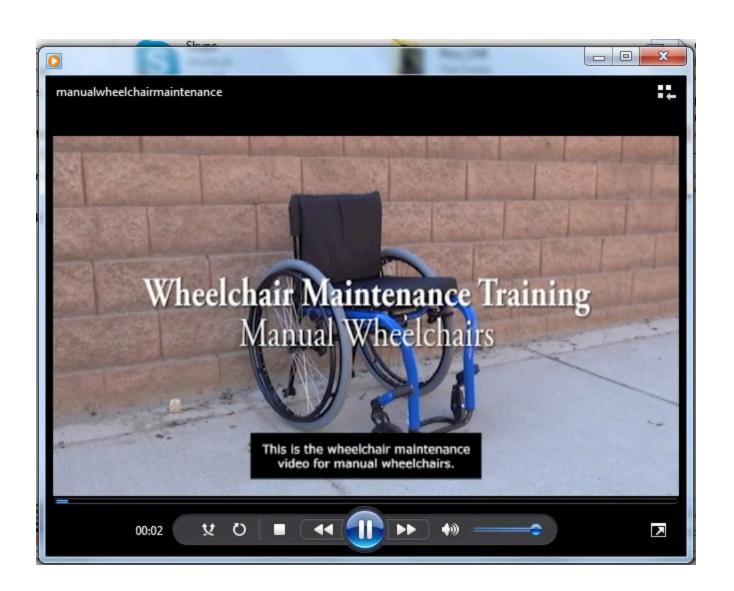




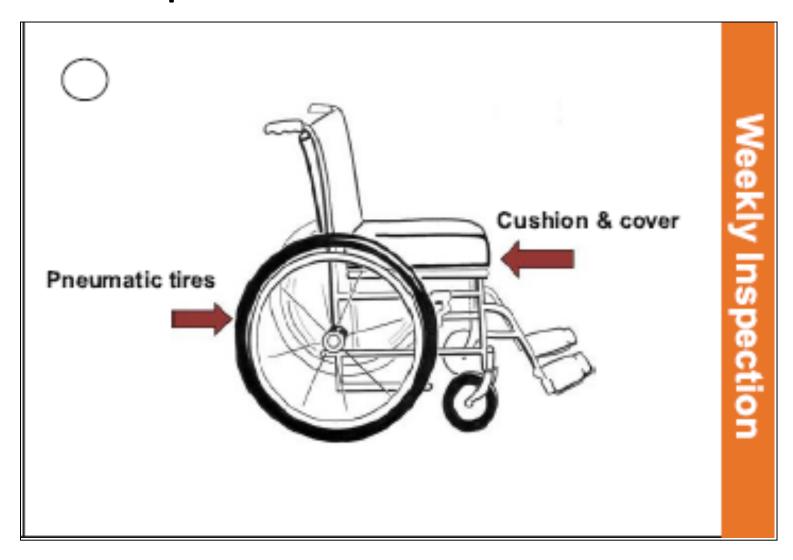
Toolkit



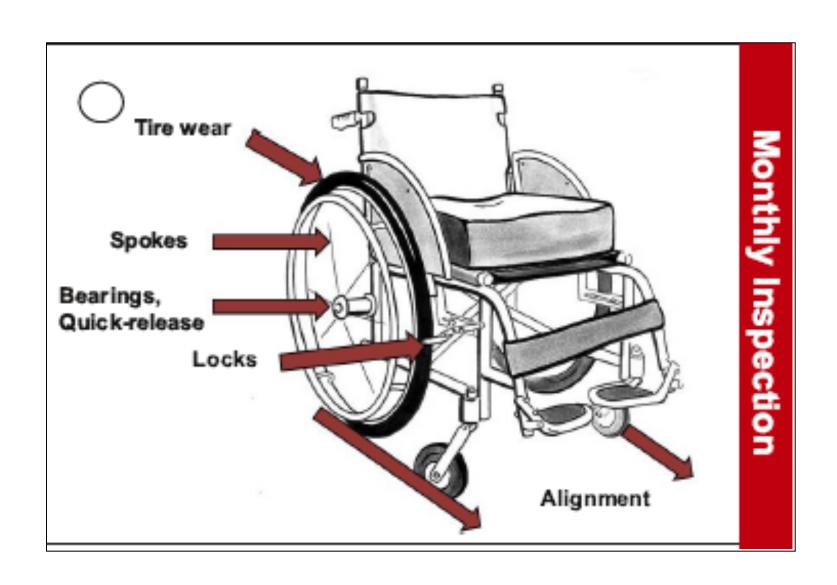




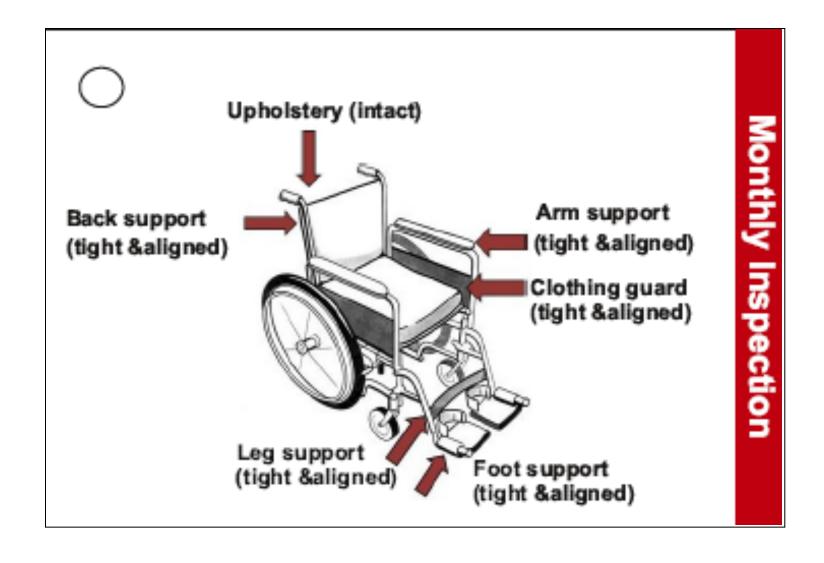
Weekly inspect the condition of the cushion and the pressure in the pneumatic tires.



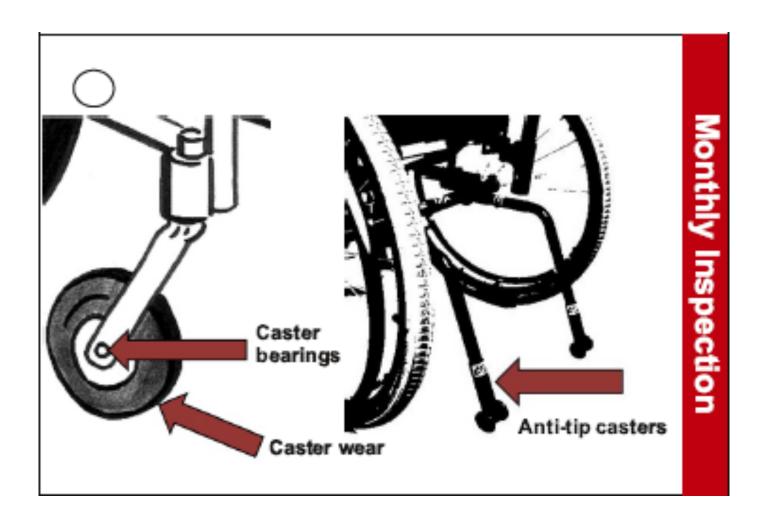
Monthly inspect the wheelchair alignment and all the wheel components.



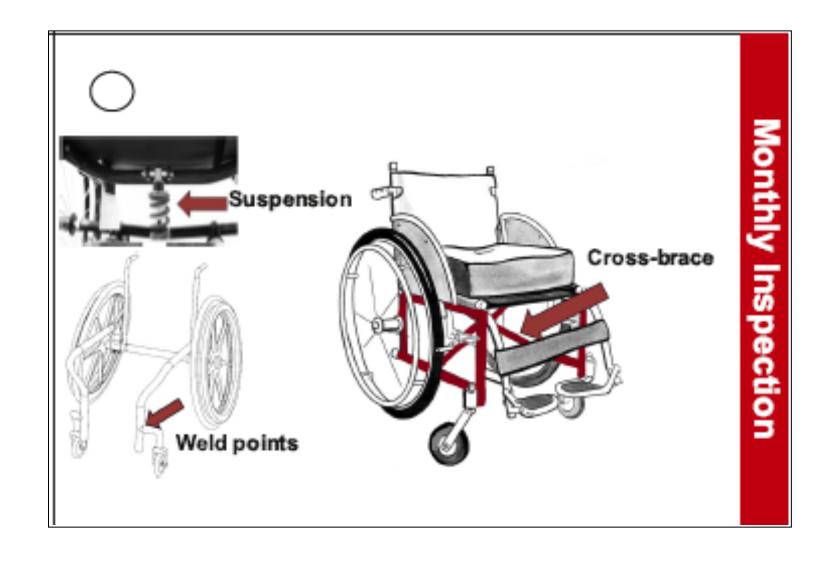
Monthly inspect all the wheelchair supports.



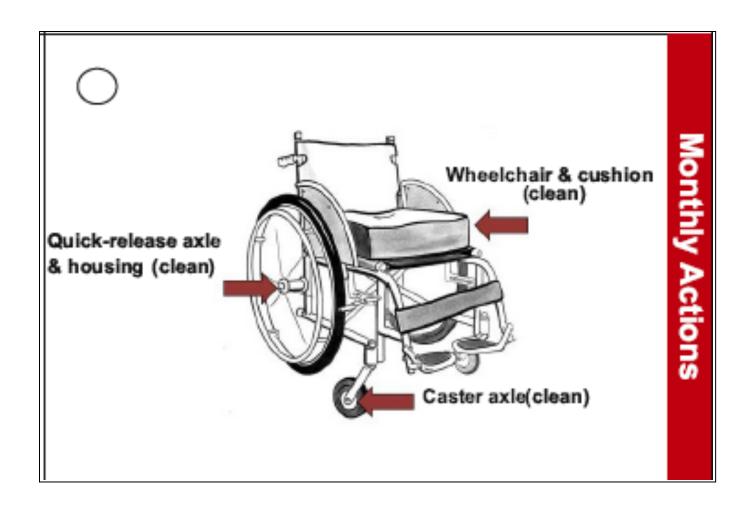
Monthly inspect the condition of the front and anti-tip casters.



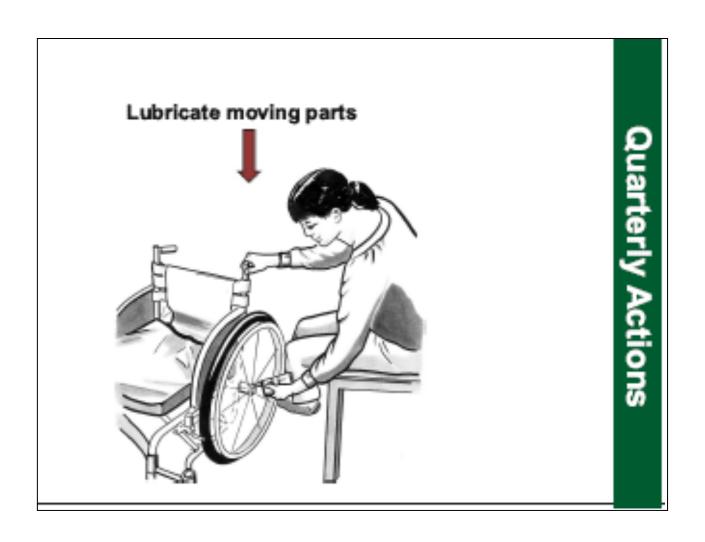
Inspect monthly al the frame components.



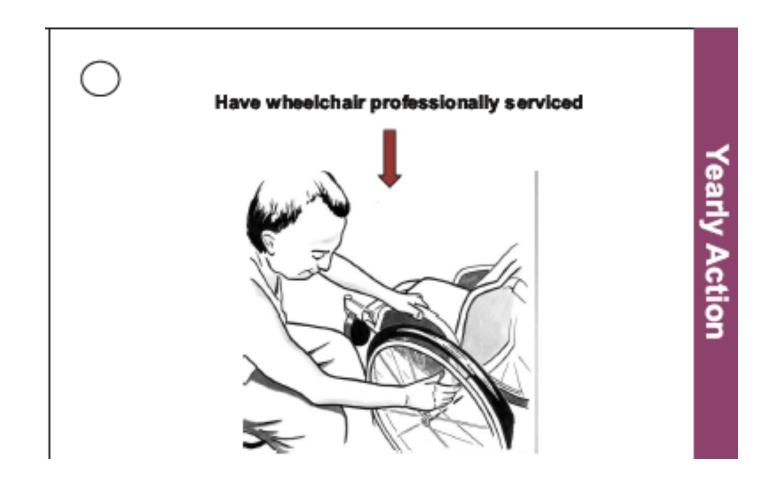
Once a month clean the wheelchair.

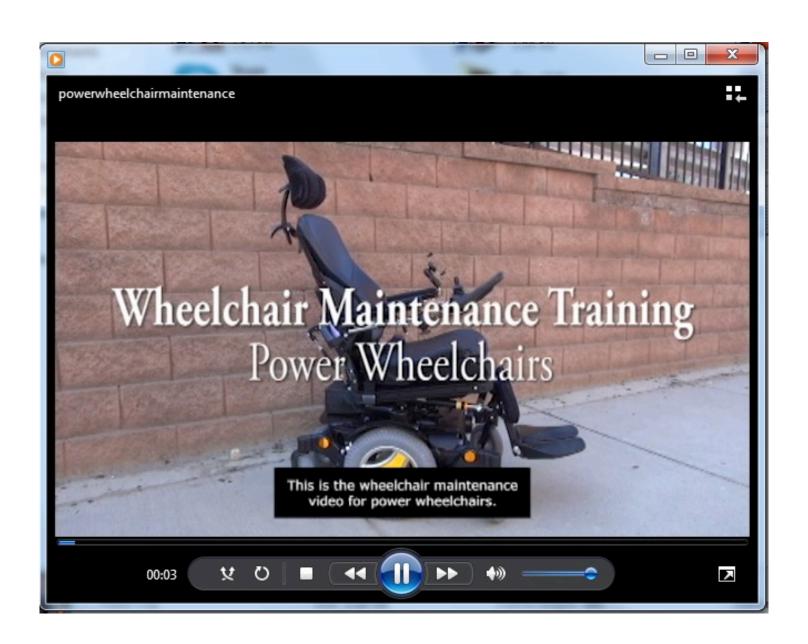


Four times a year lubricate moving parts like the wheel locks and the folding back support mechanism.

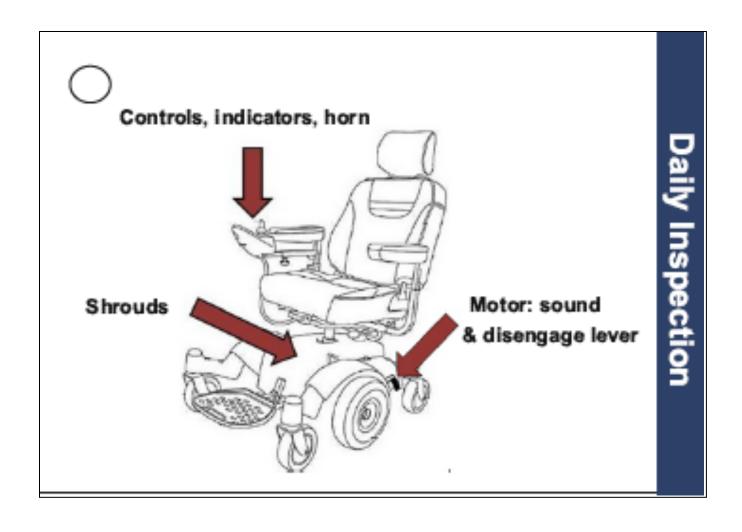


Have the wheelchair professionally serviced at least once a year.

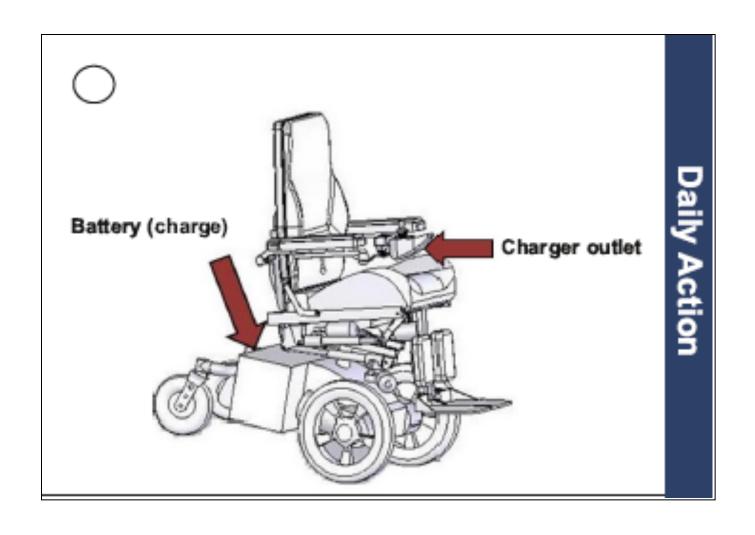




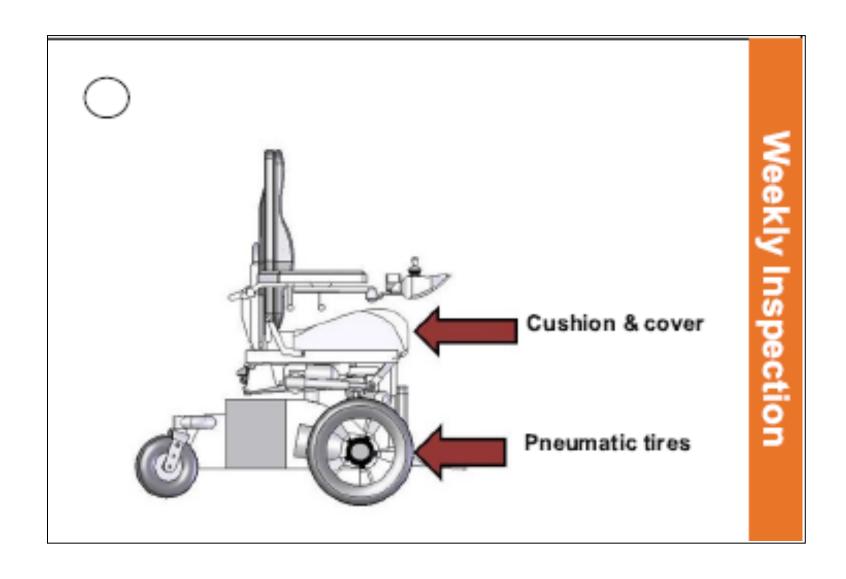
Daily pay attention that the wheelchair works reliably.



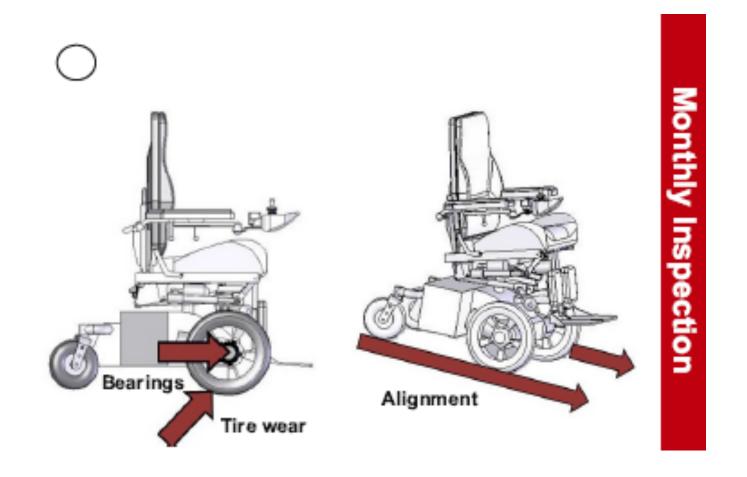
Charge the wheelchair daily if you use it daily.



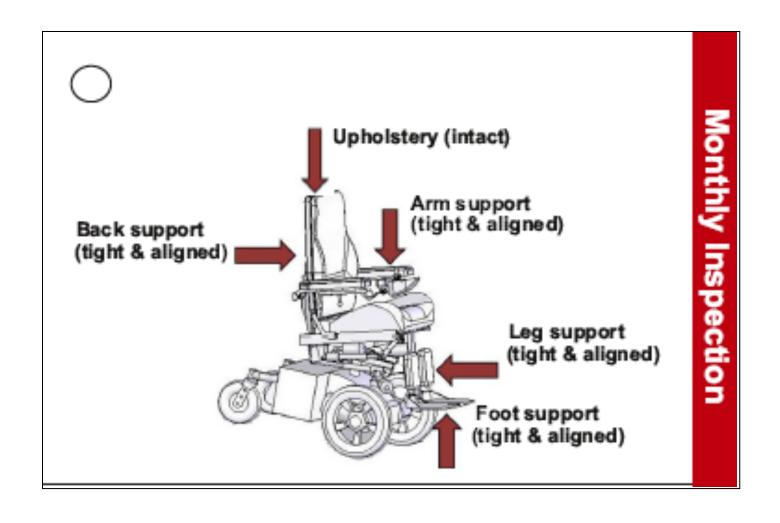
Weekly inspect the condition of the cushion and the pressure in the pneumatic tires.



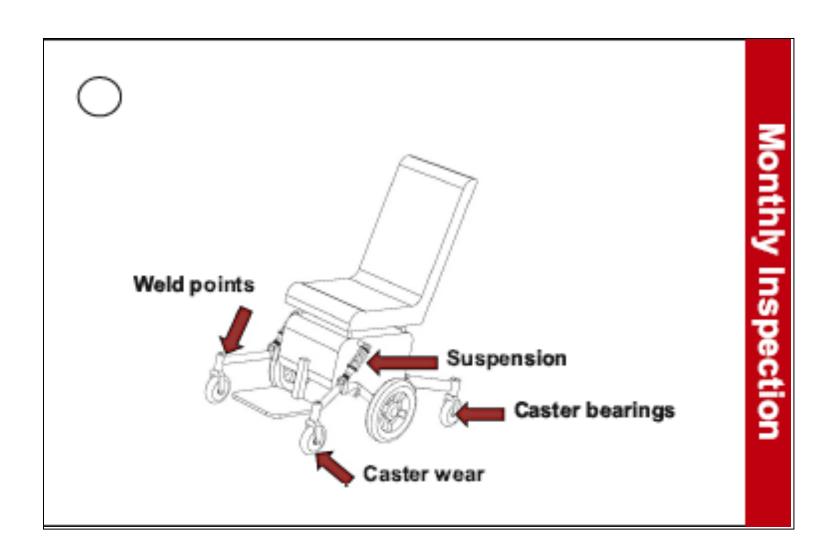
Monthly pay attention to the wheelchair alignment, wheel bearings, and tire condition.



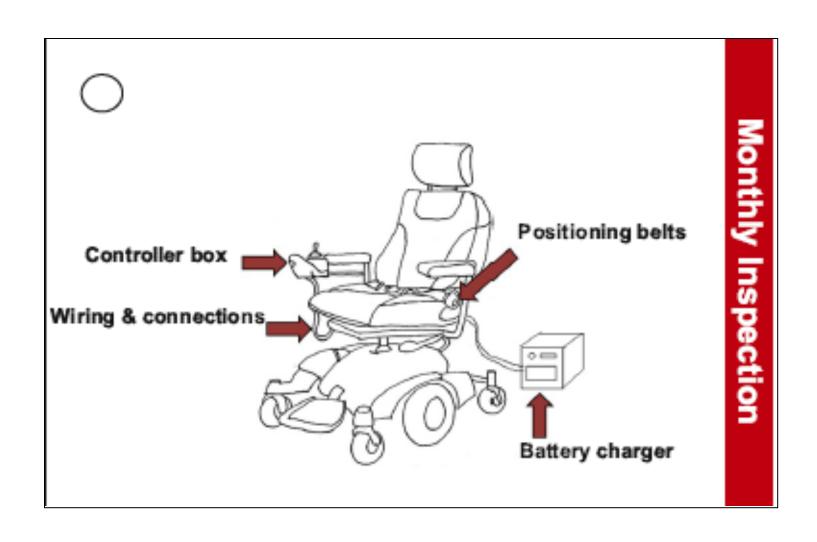
Monthly inspect all the wheelchair supports.



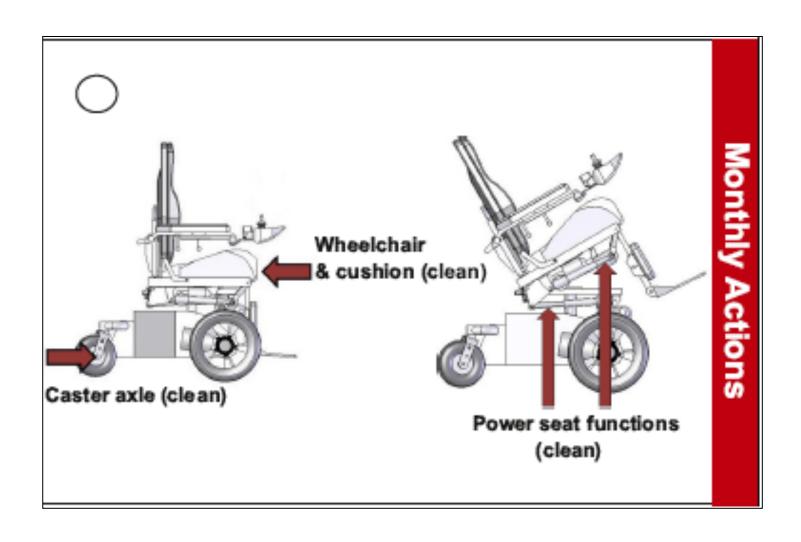
Have the wheelchair professionally serviced at least once a year.



Have the wheelchair professionally serviced at least once a year.



Clean the wheelchair frame, cushion and power seat function mechanisms monthly.



Have the wheelchair professionally serviced at least once a year.



We have trained clinicians at 4 sites, are currently recruiting wheelchair users, and planning on more dissemination.



6-hour training course







2 two-hour group training sessions

15 clinicians WMTP29 pwc users WMTP

Questions?

This project has been supported by many people and organizations!





- Volunteers for training materials
- Study participants











References

- Boninger, Michael L., et al. "Propulsion patterns and pushrim biomechanics in manual wheelchair propulsion." *Archives of physical medicine and rehabilitation* 83.5 (2002): 718-723.
- Brault, M.W., Americans with disabilities: 2010. 2012, U.S. Census Bureau,: Washington, DC.
- Chen, Wan-Yin, et al. "Wheelchair-related accidents: relationship with wheelchair-using behavior in active community wheelchair users." *Archives of physical medicine and rehabilitation* 92.6 (2011): 892-898.
- Gebrosky, Benjamin, et al. "Evaluation of lightweight wheelchairs using ANSI/RESNA testing standards." *J Rehabil Res Dev* 50.10 (2013): 1373-1390.
- Lemay, V., et al. "Relationships between wheelchair skills, wheelchair mobility and level of injury in individuals with spinal cord injury." *Spinal cord* (2011).
- McClure, L., et al., Wheelchair repairs, breakdown, and adverse consequences for people with traumatic spinal cord injury. Archives of Physical Medicine and Rehabilitation, 2009. **90**: p. 2034-2038.
- National Spinal Cord Injury Statistical Center, Facts and Figures At a Glance, in
 <u>www.nscisc.uab.edu/PublicDocuments/fact_figures_docs/Facts%202013.pdf</u>, University of Alabama at
 Birmingham, Editor. 2013: Birmingham, AL.
- Oyster, Michelle L., et al. "Wheelchair skill performance of manual wheelchair users with spinal cord injury." *Topics in spinal cord injury rehabilitation* 18.2 (2012): 138-139.
- Richter, W. Mark, et al. "Stroke pattern and handrim biomechanics for level and uphill wheelchair propulsion at self-selected speeds." *Archives of physical medicine and rehabilitation* 88.1 (2007): 81-87.
- Worobey, L., et al., *Increases in wheelchair breakdowns, repairs, and adverse consequences for people with traumatic spinal cord injury.* American Journal of Physical Medicine and Rehabilitation, 2012. **91**(6).

- American Association for Healthcare. (2013). Medicare policies restricting power wheelchair repairs leave vulnerable beneficiaries with limited mobility. [Press release]. Retrieved from http://www.reuters.com/article/2013/07/26/aahomecare-on-cms-idUSnPNDC54135+1e0+PRN20130726
- Brault, M. W. (2012). Americans with disabilities: 2010. Washington. DC: U.S. Census Bureau..
- Calder, C. J., & Kirby, R. L. (1990). Fatal wheelchair-related accidents in the United States, American journal of physical medicine & rehabilitation, 69(4), 184-190.
- Cooper, R. A. (2013). The basics of manual wheelchair maintenance. PN online.
- Denison, I. (2006). Wheelchair Maintenance Series. Retrieved August 29, 2013. from http://www.assistive-technology.ca/studies/wm_full.pdf
- Hanna, S. (2010), K0823 Group 2 Standard Power Wheelchair, HomeCare.
- Hansen, R., Tresse, S., & Gunnarsson, R. (2004). Fewer accidents and better maintenance with active wheelchair check-ups: a randomized controlled clinical trial Clinical Rehabilitation, 8, 631-639.
- Khasnabis, C., & Mines, K. (2012). Wheelchair Service Training Package Basic Level: WHO.
- <u>Kirby. R. L., & Ackroyd-Stolarz. S. A. (1995). Wheelchair safety-adverse reports to the United States Food and Drug Administration. *American journal of physical medicine & rehabilitation*. 74(4), 308-312.</u>
- Koontz, A. M. (NA), Manual Wheelchair Maintenance, Retrieved August 28, 2013, from http://www.spinlife.com/spintips/details/k/Manual%20Wheelchair%20Maintenance/a/116/c/2
- Mann. W., Hurren. D., Charvat. B., & Tomita, M. (1996). Problems with wheelchairs experienced by frail elders. Technology and Disability. 5, 101-111.
- McClure, L., Boninger, M., Oyster, M., Williams, S., Houlihan, B., Lieberman, J., & Cooper, R. (2009). Wheelchair repairs, breakdown, and adverse consequences for people with traumatic spinal cord injury. Archives of Physical Medicine and Rehabilitation, 90, 2034-2038.
- National Spinal Cord Injury Statistical Center. (2012). The 2012 Annual Statistical Report for the Spinal Cord Injury Model Systems. In University of Alabama at Birmingham (Ed.).
 Birmingham, AL: University of Alabama at Birmingham...
- National Spinal Cord Injury Statistical Center. (2013). Facts and Figures At a Glance. In University of Alabama at Birmingham (Ed.). https://www.nscisc.uab.edu/PublicDocuments/fact_figures_docs/Facts%202013.pdf. Birmingham. AL.
- Toro, M. L., Garcia, Y., Ojeda, A. M., Dausey, D. J., & Pearlman, J. (2012). Quantitative exploratory evaluation of the frequency, causes and consequences of rehabilitation wheelchair breakdowns delivered at a paediatric clinic in Mexico, *Disability, CBR and Inclusive Development*, 23(3).
- Toro, M. L., Pearlman, J., Oyster, M., & Boninger, M. (2014, June 11-15), Type and Frequency of Reported Wheelchair Repairs and Adverse Consequences Among People with Spinal Cord Injury, Paper presented at the Rehabilitation Engineering and Assistive Technology Society of North America Conference, Indianapolis.
- <u>Ummat. S.. & Kirby. R. (1994). Nonfatal wheelchair-related accidents reported to the National Electronic Injury Surveillance System. American Journal of Physical Medicine and Rehabilitation, 73(3), 163-167.</u>
- United States Government Accountability Office. (2008). Testitimony Before the Subcommittee on Health. Committee on Ways and Means. House of Representatives: Medicare competitive bidding for medical equipment and supplies could reduce program payments but adequate oversight is critical.
- World Health Organization. (2008). Guidelines on the provision of manual wheelchairs in less resourced settings. Geneva: World Health Organization.
- Worobey, L., Oyster, M., Nemunaitis, G., Cooper, R., & Boninger, M. L. (2012). Increases in wheelchair breakdowns, repairs, and adverse consequences for people with traumatic spinal cord injury. American Journal of Physical Medicine and Rehabilitation, 91(6).
- Young, J. B., Belfield, P. W., Mascie-Taylor, B. H., & Mulley, G. P. (1985). The neglected hospital wheelchair, British Medical Journal, 291, 1388-1389.